



EMERGING TRENDS IN HEALTHCARE QUALITY

23 November 2023
Baby Memorial Hospital
Kohikode

Unlocking Excellence in Healthcare Quality: Navigating Emerging Trends

Welcome to an enlightening journey through the dynamic landscape of healthcare quality! We are thrilled to introduce our upcoming workshop, where we will delve deep into the ever-evolving realm of healthcare excellence. Join us for a transformative experience as we explore the theme of "Emerging Trends in Healthcare Quality."

In an era marked by groundbreaking advancements in healthcare, staying at the forefront of quality care delivery is paramount. This workshop has been meticulously designed to equip healthcare professionals, administrators, Quality Managers and enthusiasts with the knowledge and skills needed to excel in this evolving landscape.



Our workshop promises to be a platform for **enriching discussions, interactive sessions, and hands-on learning experiences**. You will have the opportunity to connect with experts and peers who share their passion for healthcare quality.

Who should attend

Clinicians | Nursing Professionals | Hospital Administrators | Healthcare Quality & Safety Professionals | Hospital & Healthcare Management Students

Key Workshop Topics:

Healthcare Ethics: Ethics are the moral compass of the healthcare industry. We will engage in thought-provoking discussions, exploring the ethical dimensions of healthcare and the critical role they play in ensuring patient-centered care.

Patient-Reported Outcome Measures (PROM) and Patient-Reported Experience Measures (PREM): Understand the power of patient voices in shaping the future of healthcare. Discover how patient-reported data can be harnessed to drive improvements in clinical outcomes and the overall patient experience.

Culture of Safety: Cultivating a culture of safety is fundamental to delivering high-quality care. Explore strategies for building a culture where patient safety is at the heart of every healthcare organization.

Survey on Patient Safety: Dive into the practical aspects of implementing patient safety surveys to enhance patient safety. Learn how to design and conduct surveys to evaluate the effectiveness of these procedures. Moreover it is a requirement of NABH.

Patient and Healthcare Team Safety: The safety of both patients and the healthcare team is interconnected. Discover strategies to foster a safe environment for all stakeholders involved in healthcare delivery.

Meet Our **Speakers**

Welcome to the Workshop on Emerging Trends in Healthcare Quality! We are thrilled to introduce you to our esteemed panel of speakers who are at the forefront of revolutionizing healthcare quality. Join us on this journey to unlock excellence in healthcare.



**Dr. Vimal
Kumar Govindan**

Prof. of Surgery,
PSG Hospitals - Coimbatore, and
Principal Assessor - NABH



**Dr. Suneel
Mundkur**

Prof. and Head of Paediatrics
KMC Hospital-Manipal,
and Principal Assessor - NABH



**Dr. Lallu
Joseph**

Secretary General - CAHO,
Principal Assessor - NABH,
Associate GS & Quality Manager
CMC Vellore



**Mrs. Gracy
Mathai**

Chief Executive Officer
Baby Memorial Hospital
and Principal Assessor - NABH



**Lt. Col. Sunny
Thomas (Retd)**

Chief Administrative Officer
and Patient Safety Officer
Baby Memorial Hospital

Programme **Schedule**

08.30 am	Registration
09.00 am	Prayer and Inauguration
09.30 am to 10.30 am	Healthcare Ethics Dr. Suneel C. Mundkur Prof. and Head of Paediatrics KMC Hospital-Manipal, and Principal Assessor - NABH
10.30 am to 11.30 am	Culture of Safety Dr. Vimal Kumar Govindan Prof. of Surgery, PSG Hospitals - Coimbatore, and Principal Assessor - NABH
11.30 am to 12.00 pm	Tea Break
12.00 am to 01.00 pm	Patient Reported Outcome Measures and Patient Reported Experience Measures (PROM & PREM) Dr. Lallu Joseph Secretary General - CAHO, Principal Assessor - NABH, Associate GS & Quality Manager - CMC Vellore
01.00 pm to 02.00 pm	Lunch
02.00 pm to 03.00 pm	Healthcare Team Safety Mrs Gracy Mathai Chief Executive Officer, Baby Memorial Hospital, and Principal Assessor - NABH
03.00 pm to 04.00 pm	Survey on Patient Safety Lt. Col. Sunny Thomas (Retd) Chief Administrative Officer and Patient Safety Officer, Baby Memorial Hospital
04.00 pm	Vote of Thanks
04.30 pm	Tea and Distribution of Certificates



Registration

Registration Fees:

Online Registration fees :

Spot Registration:

Professionals

Rs 1000/-

Rs. 1500/-

Students

Rs. 500/-

Rs. 750/-

Payment Options:

Option 1:

UPI Payment : bmvac@fbi

Option 2:

NEFT/IMPS

Account No:

12558620000292

Bank:

HDFC Bank, Majestic Centre, Kozhikode

IFSC:

HDFC0001255

Online registration link : <https://bit.ly/HealthcareQualityCME>

Once paid, please send the details of the payment along with the full name of the candidates and name of the organisation you represent to qaqc@babymhospital.org



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disciplinary super
speciality hospital



Contact with us:

Baby Memorial Hospital

Phone : +91 495 2777 777

Gmail : info@babymhospital.org

Website : www.babymhospital.org

Address : Your Address Goes Here